

Cloud Country Estates 2016 Consumer Confidence Report (CCR)

Is my water safe?

We are pleased to present this year's Annual Water Quality Report (Consumer Confidence Report) as required by the Safe Drinking Water Act (SDWA). This report is designed to provide details about where your water comes from, what it contains, and how it compares to standards set by regulatory agencies. This report is a snapshot of last year's water quality. We are committed to providing you with information because informed customers are our best allies.

Do I need to take special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Water Drinking Hotline (800-426-4791).

Where does my water come from?

Our water comes from three ground water sources:

1. A 600+ foot well (Cotton Canyon Well) - Cloud Country Drive
2. Under Ground Spring (Bear Springs) - Wild Cherry
3. Under Ground Springs (Headquarters Springs) - Aaron Park

Source water assessment and its availability

The Source Water Assessment for our water system is available and is on file with the Water Director. Contact phone is 575-687-3290.

Why are there contaminants in my drinking water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's (EPA) Safe Drinking Water Hotline (800-426-4791). The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity:

microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses; organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems; and radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

How can I get involved?

Anyone who wishes to learn and/or help with our water system should contact our Water Operator at 575-687-3457.

Also, water reports and other information concerning the estates is presented at our regularly scheduled board meetings, the second Saturday of each month, at the "Little Club House" (29 Cloud Country Drive).

Description of Water Treatment Process

Your water is treated by disinfection. Disinfection involves the addition of chlorine or other disinfectant to kill dangerous bacteria and microorganisms that may be in the water. Disinfection is considered to be one of the major public health advances of the 20th century.

Water Conservation Tips

Did you know that the average U.S. household uses approximately 400 gallons of water per day or 100 gallons per person per day? Luckily, there are many low-cost and no-cost ways to conserve water. Small changes can make a big difference - try one today and soon it will become second nature.

- Take short showers - a 5 minute shower uses 4 to 5 gallons of water compared to up to 50 gallons for a bath.
- Shut off water while brushing your teeth, washing your hair and shaving and save up to 500 gallons a month.
- Use a water-efficient showerhead. They're inexpensive, easy to install, and can save you up to 750 gallons a month.
- Run your clothes washer and dishwasher only when they are full. You can save up to 1,000 gallons a month.
- Water plants only when necessary.
- Fix leaky toilets and faucets. Faucet washers are inexpensive and take only a few minutes to replace. To check your toilet for a leak, place a few drops of food coloring in the tank and wait. If it seeps into the toilet bowl without flushing, you have a leak. Fixing it or replacing it with a new, more efficient model can save up to 1,000 gallons a month.
- Adjust sprinklers so only your lawn is watered. Apply water only as fast as the soil can absorb it and during the cooler parts of the day to reduce evaporation.
- Teach your kids about water conservation to ensure a future generation that uses water wisely. Make it a family effort to reduce next month's water bill!
- Visit www.epa.gov/watersense for more information.

Source Water Protection Tips

Protection of drinking water is everyone's responsibility. You can help protect your community's drinking water source in several ways:

- Eliminate excess use of lawn and garden fertilizers and pesticides - they contain hazardous chemicals that can reach your drinking water source.
- Pick up after your pets.
- If you have your own septic system, properly maintain your system to reduce leaching to water sources or consider connecting to a public water system.
- Dispose of chemicals properly; take used motor oil to a recycling center.
- Volunteer in your community. Find a watershed or wellhead protection organization in your community and volunteer to help. If there are no active groups, consider starting one. Use EPA's Adopt Your Watershed to locate groups in your community, or visit the Watershed Information Network's How to Start a Watershed Team.
- Organize a storm drain stenciling project with your local government or water supplier. Stencil a message next to the street drain reminding people "Dump No Waste - Drains to

River" or "Protect Your Water." Produce and distribute a flyer for households to remind residents that storm drains dump directly into your local water body.

Summary of our water System

Our water source is considered ground water and is from a 650 foot well and two springs. We have named these as The Cotton Canyon Well, Bear Springs and the Headquarter Springs. The water from the Well and the springs' holding tanks is pumped via 3 inch PVC pipe to a 200,000 gallon tank. The springs have a gas generator as backup in the event of an electrical outage.

Before the water enters the 200,000 gal tank, the water is treated by an automatic MIOX treatment system.

The treated water is than gravity fed though out a seven-mile pipe system to our customers. The distribution system consists of 8", 6", and 4" PVC pipe. Five Pressure Reducing valves maintain proper pressures though out the network and individual PRVs protect each home where needed. There are 24 fire hydrants spaced though out the system. James Canyon Fire Department, with 2 fire trucks, are located in front of the Estates' property and provide timely fire and EMS service.

More detail information is included in our "operation and maintenance" manual.

Additional Information for Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Cloud Country Estates WUA is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

Water Quality Data Table

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of contaminants in water provided by public water systems. The table below lists all of the drinking water contaminants that we detected during the calendar year of this report.

Although many more contaminants were tested, only those substances listed below were found in your water. All sources of drinking water contain some naturally occurring contaminants. At low levels, these substances are generally not harmful in our drinking water. Removing all contaminants would be extremely expensive, and in most cases, would not provide increased protection of public health. A few naturally occurring minerals may actually improve the taste of drinking water and have nutritional value at low levels. Unless otherwise noted, the data presented in this table is from testing done in the calendar year of the report. The EPA or the State requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not vary significantly from year to year, or the system is not considered vulnerable to this type of contamination. As such, some of our data, though representative, may be more than one year old. In this table you will find terms and abbreviations that might not be familiar to you. To help you better understand these terms, we have provided the definitions below the table.

Contaminants	MCLG or MRDLG	MCL, TT, or MRDL	Your Water	Range		Sample Date	Violation	Typical Source
				Low	High			
Disinfectants & Disinfection By-Products								
(There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants)								
Chlorine (as Cl ₂) (ppm)	4	4	.5	.17	.97	2016	No	Water additive used to control microbes
Haloacetic Acids (HAA5) (ppb)	NA	60	8.51	NA		2016	No	By-product of drinking water chlorination
TTHMs [Total Trihalomethanes] (ppb)	NA	80	24.1	NA		2015	No	By-product of drinking water disinfection
Inorganic Contaminants								
Barium (ppm)	2	2	.029	NA		2016	No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
Fluoride (ppm)	4	4	.17	NA		2016	No	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
Radioactive Contaminants								
Alpha emitters (pCi/L)	0	15	2.3	NA		2013	No	Erosion of natural deposits
Beta/photon emitters (pCi/L)	0	50	.6	NA		2013	No	Decay of natural and man-made deposits. The EPA considers 50 pCi/L to be the level of concern for Beta particles.
Radium (combined 226/228) (pCi/L)	0	5	.03	NA		2013	No	Erosion of natural deposits
Uranium (ug/L)	0	30	1	NA		2013	No	Erosion of natural deposits

Contaminants	MCLG	AL	Your Water	Sample Date	# Samples Exceeding AL	Exceeds AL	Typical Source
Inorganic Contaminants							
Copper - action level at consumer taps (ppm)	1.3	1.3	.19	2014	0	No	Corrosion of household plumbing systems; Erosion of natural deposits
Inorganic Contaminants							
Lead - action level at consumer taps (ppb)	0	15	5.2	2014	0	No	Corrosion of household plumbing systems; Erosion of natural deposits

Undetected Contaminants

The following contaminants were monitored for, but not detected, in your water.

Contaminants	MCLG or MRDLG	MCL, TT, or MRDL	Your Water	Violation	Typical Source
Nitrite [measured as Nitrogen] (ppm)	1	1	ND	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
Vinyl Chloride (ppb)	0	2	ND	No	Leaching from PVC piping; Discharge from plastics factories

Unit Descriptions	
Term	Definition
ug/L	ug/L : Number of micrograms of substance in one liter of water
ppm	ppm: parts per million, or milligrams per liter (mg/L)
ppb	ppb: parts per billion, or micrograms per liter (µg/L)
pCi/L	pCi/L: picocuries per liter (a measure of radioactivity)
NA	NA: not applicable
ND	ND: Not detected
NR	NR: Monitoring not required, but recommended.

Important Drinking Water Definitions	
Term	Definition
MCLG	MCLG: Maximum Contaminant Level Goal: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Important Drinking Water Definitions	
MCL	MCL: Maximum Contaminant Level: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
TT	TT: Treatment Technique: A required process intended to reduce the level of a contaminant in drinking water.
AL	AL: Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
Variances and Exemptions	Variances and Exemptions: State or EPA permission not to meet an MCL or a treatment technique under certain conditions.
MRDLG	MRDLG: Maximum residual disinfection level goal. The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
MRDL	MRDL: Maximum residual disinfectant level. The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
MNR	MNR: Monitored Not Regulated
MPL	MPL: State Assigned Maximum Permissible Level

For more information please contact:

Contact Name: Earle B. Williams
 Address: 53 Aspen
 Mayhill, NM 88339
 Phone: 575-687-3290

Consumer Confidence Report Certification Form
(updated with electronic delivery methods)

(suggested format)

CWS Name: CLOUD COUNTRY ESTATES
PWSID No: NM 3563019

The community water system named above hereby confirms that its consumer confidence report has been distributed to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the state/primacy agency.

Certified by:

Name: Earle B. Williams
Title: Water Director
Phone #: 575-687-3290 Date: 3-7-17

Please check all items that apply.

- CCR was distributed by mail.
- CCR was distributed by other direct delivery method. Specify direct delivery methods:
 - Mail – notification that CCR is available on website via a direct URL
 - Email – direct URL to CCR
 - Email – CCR sent as an attachment to the email
 - Email – CCR sent embedded in the email
 - Other: POST ON CCE BULLETIN BOARD

If the CCR was provided by a direct URL, please provide the direct URL Internet address:

www. SITES.GOOGLE.COM/SITE/CCEDOWNERS

If the CCR was provided electronically, please describe how a customer requests paper CCR delivery:

CONTACT! EARLE WILLIAMS 575-687-3290
OR GEORGE COLLINS 575-687-2169

2 "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods as recommended by the state/primacy agency:

- posting the CCR on the Internet at www.SITES.GOOGLE.COM/SITE/CCECOUNTYS
- mailing the CCR to postal patrons within the service area (attach a list of zip codes used)
- advertising availability of the CCR in news media (attach copy of announcement)
- publication of CCR in local newspaper (attach copy)
- posting the CCR in public places (attach a list of locations)
- delivery of multiple copies to single bill addresses serving several persons such as: apartments, businesses, and large private employers
- delivery to community organizations (attach a list)
- electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)

(for systems serving at least 100,000 persons) Posted CCR on a publicly-accessible Internet site at the address: www._____

Delivered CCR to other agencies as required by the state/primacy agency (attach a list)

Paul Anderson
3-7-17